

Flow Chart of the CAUS Community Outreach Process



Ongoing and open communication between the outreach worker and key staff at the day service is essential...



Initial Phone call



Outreach worker contacts day service provider to make a time to meet with them in person

Stage One – meet with staff or program coordinator (approx 30 minutes – 1 hour)

Outreach worker meets with the appropriate people at the day service in regards to whether sessions in regards to Advocacy and Human Rights would be appropriate for their service users and/ or staff

NO – No further contact required unless requested...



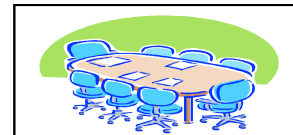
✓ YES for service users

✓ YES for staff



Stage Two – Meet with interested/identified services users (6-8 people, for approx 30 minutes – 1 hour)

- Outreach worker meets with a group of interested/identified service users.
- A brief overview/introductory session of the advocacy that CAUS provides, as well as the Human Rights framework is given
- Brochures, stickers and other resource material may be distributed at this point in time. Outreach worker will ask if anyone is interested or can be identified to participate in smaller training session(s) directly relating to Human Rights



Stage Two – Meeting/ information session with staff (approx 30 minutes – 1 hour)

- Outreach worker meets with staff
- Outreach worker gives an overview of CAUS, advocacy, Human Rights and how this relates to advocacy.
- Discussion with staff about when they may make a referral on behalf of a person who has little or no speech or non-instructional communication.

Stage 3 – Informal training sessions with Service users (approx 30 minutes – 1 hour for each session, number of sessions to be discussed)

- Interested/identified people meet with outreach worker for informal Human Rights training
- This training will be presented in a way that is meaningful and best suits the needs of each individual.
- Training will therefore be discussed and arranged in conjunction with day service staff